

FULL-TIME POSITION

Carpet, Upholstery & Tile Cleaning Specialist — Central Victoria
\$63,200 - \$82,900 p.a. plus incentives



About Storm Industries

Storm Industries is a rapidly expanding service company dedicated to delivering premium property and vehicle care solutions across Central Victoria and the Macedon Ranges.

We pride ourselves on having a dynamic team culture through operational excellence, trust, and absolute customer satisfaction.

As we continue to scale our business operations, we are looking for motivated individuals who take professional pride in their work and thrive in autonomous environments.

If you take pride in transforming interior carpets, furniture and floors, and love using top-of-the-line equipment, and want to work alongside an established team of experts, this role is for you.

Position Summary

Operating as a specialist field technician, you will deliver comprehensive carpet steam cleaning, upholstery rejuvenation, and tile & grout high-pressure extraction services across residential, commercial, and industrial sites.

Using company-supplied truck-mounted or high-capacity extraction systems and rotary tools, you will inspect, treat, and rejuvenate soft furnishings and hard tiled surfaces.

This role requires technical competence, attention to detail, and a commitment to maintaining elite customer service standards..

Key Responsibilities

- **Carpet & Upholstery Steam Cleaning:** Perform professional hot water extraction, stain treatment, sanitisation, and protective sealing on residential and commercial carpets, specialty rugs, and furniture upholstery (fabric and leather).
- **Tile & Grout Pressure Cleaning:** Execute deep high-pressure washing, enclosed rotary extraction, grout line scrubbing, and protective sealing across internal and external tiled surfaces, ceramic, porcelain, and natural stone.
- **Surface & Chemistry Assessment:** Identify fibre types, tile compositions, and stain profiles to select appropriate pH balances, cleaning solutions, and pressure ratings to achieve optimal restoration without damaging materials.
- **Equipment & Vehicle Upkeep:** Safely operate and maintain company-supplied vehicles, high-pressure steam extraction machinery, hoses, wands, and chemical inventories.
- **Customer Service & Site Management:** Conduct pre- and post-cleaning walkthroughs with clients, clearly explain treatment processes, and manage job handovers professionally.
- **Quality Assurance & Safety:** Comply strictly with industry safety guidelines, job turnaround times, and company quality standards while protecting customer property at all times.

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What we are looking for

- **Experience:** Prior experience in carpet steam cleaning, hard surface pressure cleaning, or tile and grout restoration is preferred. We will provide training on specific Storm Industries processes and advanced equipment.
- **Licence Requirements:** A current, valid Victorian Driver's Licence with a clean, verifiable driving record is strictly mandatory for mobile operations.
- **Technical & Physical Capability:** Ability to safely handle commercial high-pressure extraction machinery, manage service lines, move light furniture when required, and manage daily service routes efficiently.
- **Professional Demeanour:** Reliable, highly organised, well-presented, and capable of working both independently and collaboratively alongside our existing team of specialists.

Employment Benefits & Statutory Compliance

Storm Industries complies with the Fair Work Act 2009 [Comm.] and relevant modern awards.

This permanent full-time position carries a range of entitlements designed to support your professional and personal well-being -

- **Annual Leave:** 4 weeks [20 days] of paid annual leave per year of continuous service, accruing progressively.
- **Personal/Carer's Leave:** 5 days of paid personal/carers leave per year for unforeseen illness or family care needs.
- **Superannuation:** Legally compliant Superannuation Guarantee contributions paid directly into your nominated fund.
- **Public Holidays:** Paid time off for designated Victorian public holidays where they fall on ordinary rostered days.
- **Performance Incentives:** Access to an incentive program, rewarding high efficiency, repeat customer bookings, and quality benchmarks.
- **Tools of the Trade:** Dedicated, fully stocked service vehicle, commercial high-pressure extraction plant, and specialty equipment provided.

Ready to Join the Team?

Applications must be submitted formally via the Storm Industries website Careers Page.
<https://www.stormindustries.com.au/careers/>

Please ensure you have an updated resume and a brief cover letter outlining your suitability for the role ready to upload. Check boxes for Drivers Licence, Right to Work & Police Check apply.